Three Sisters/Bend Area Bikeways Workshop Five Pine Lodge, Sisters, Oregon May 22, 2012

NOTES

AGENDA

- 9:15 Program Introduction / Overview (presentation)
 - Scott Bricker, Bricker Consulting
 - Alex Phillips, Oregon Parks and Recreation Department
 - Kristin Dahl, Travel Oregon
- 9:30 Participant Introductions (activity)
 - At your table, take two minutes to answer the follow questions; then take 3 minutes each to share at your table: Who am I? A positive highlight? If I had a magic wand I would..., What we need to make this successful.
- 9:50 Getting to Know Your Bikeway (panel presentation)
 - Doug LaPlaca, Visit Bend
 - Erin Borla, Sisters Area Chamber of Commerce
 - Glen Bates, local advocate
- 10:20 Getting to Know the Bicycle Tourism Market (presentation and Q&A)
 - Kristin Dahl
- 10:40 Break
- 10:50 Path Less Pedaled (presentation and video)
 - Ross Roca and Laura Crawford, Path Less Pedaled
- 11:05 Getting to Know Bicycle Tourists (presentation, discussion, activity)
 - Scott Bricker
- 12:05 LUNCH
- 12:40 Understanding your External Resources
 - Alex Phillips, OPRD
 - Kristin Dahl, Travel Oregon
 - Kristine McConnell, COVA
 - Doug LaPlaca, Visit Bend
 - Erin Borla, Sisters Area Chamber of Commerce

- 1:10 Assessing Local Assets (small group activity and report back)
 - Small group work at flipcharts infrastructure, business goods and services, and marketing and communication. (Note, no one worked on infrastructure.)
 - Prioritize among each group
 - Group dot-voting process and report back of heavy hitters
- 2:45 Walking meeting (activity)
- □ Groups of 2-3 take a walk to discuss next steps on prioritized action items. Groups come back and complete activity sheet.
- 3:15 Walking meeting debrief (discussion)
- Groups report back on their work
- 3:45 Recap of day and next steps (discussion)
- 4:00 End workshop

PARTICIPANTS

David Asson, City of Sisters

Glen Bates, Friends of the Three Sisters Bikeway

Whit Bazemore, Ride Cycling Tours

John Bernham

Jan Bernham

Erin Borla, Sisters Area Chamber of Commerce

Evelyn Brush

Mark Christiansen, Deschutes National Forest, Supervisor's Office

Mark Clement

Mike Condon, ODOT

Mike Cosgrove, Oregon State Scenic Bikeway Committee

Laura Crawford, Path Less Pedaled

Raene Crosswhite

Matt Cyrus, Aspen Lakes Golf Course

Dixie Eckford

Marianne Fellner, Stellar Ranch

Lucas Freeman, Bike Around Bend

Nunzie Gould

Patsy Graves

Dick Gummus

Gary Guttormsen, Sisters Trails Alliance

Mac Hay, Sisters Economic Development

Karly Hedrick, The Nugget Newspaper

Wendy Holzman, City of Sisters

Chuck Humphries, Deschutes County - BPAC

Gerald Itkin

Jessie Kiefer, Detroit

JOdy Krimstock

Doug LaPlaca, Visit Bend

George Letchword

Eric Liddell, Sisters T Shirts

Ann Marland

Bruce Mason

Kristine McConnell, Central Oregon Visitor's Assoc.

Shari McDougal, Belknap Hot Springs

Keiko McKenzie, Sisters Parks & Recreation District

Casey Meudt, Blazin' Saddles Cycle-N-Style

Dan Mooney, Redmond Chamber of Commerce & Visitor Center

Jerry Norquist, Cycle Oregon/Oregon Scenic Bikeways

Stan Nowakowski, Madras Bikeway Group

Sanna Phinney, Oregon Bike Ride

Russ Roca, Path Less Pedaled

Peter Russell, Deschutes County Community Development Department

Maura Schwartz, Madras Bikeway Group

James Scott

Dan Serpico, ODOT

Mare Shev

LEe Stevenson, Sunriver Chamber

Jim Stone, Sunriver Sports

Hank Therien, Visit Bend

Paul Wallser

Marlene Watson, Belknap Hot Springs

Roger White, Camp Sherman Store

Kate Williams, Black Butte Ranch

Greg Willitts, FivePine Lodge & Conference Center

PRESENTATIONS

Doug LaPlaca, Visit Bend

- Overview of state designation on 4 central Oregon bikeways
- Connection regional bikeway in central Oregon friends of three sisters scenic bikeways, group that will advocate
- Glen Bates is chair of committee

Erin Borla, Executive Director, Sisters Area Chamber of Commerce

- Three scenic bikeway routes in Sisters area:
 - McKenzie Pass, Metolius Loop, Sisters to Smith Rock
- Short term goals:

- collective series of well thought out road and mt. biking routes accessible for all ages and abilities
- Work closely with other regional partners to enhance cycling tourism
- o Market destination through social media
- o work closely with merchants, local businesses
- Multiple marketing organizations involved around Sisters-area
- Community volunteers (list from Erin)
- Three tiered approach
 - Community awareness/support
 - Social media
 - Outreach
- Metolius Loop
 - o Family friendly
 - o 3.5 loop around Camp Sherman
 - o 9 mile moderate loop
- Sisters to Smith Rocks
 - Less than 25 mile loop to state park
 - Begins in downtown Sisters
 - Aspen Lakes Golf Course on route

Glen Bates, Twin Bridges Route

- Starts on Brooks Ave, Bend (street half pedestrian cars)
- Cross Deschutes River and Twin Bridges congestion point, area of concern
- 3 good climbs
- Goes through Tumalo, interested in building business there a bike route will help grow business

GROUP DISCUSSION/QUESTIONS

- What's being done to mitigate the safety issues/concerns?
 - If the road jurisdiction doesn't think it's safe, the route doesn't get designated
 - o They look closely at what the concern is and what the traffic is
 - o A lot of it is about understanding the need to share the road
- Can you funnel transient room taxes to the bikeways?
 - You can allocate the taxes toward marketing for bikeways, not infrastructure
 - Lodging tax are allocated back toward tourism
 - When jurisdiction tries to allocate funds toward infrastructure, there is heavy debate
- International travelers stay longer, spend more nights and more money on their trips

- International travelers and cycling? Any stats?
 - o 11 countries represent Cycle Oregon participant
 - There's an international draw
 - Drawing off Portland's reputation
- Adventure Cycling routes what marketing is done between the communities and Adventure Cycling? Need to connect.

Russ and Laura, The Pathless Pedaled

- Traveled to New Zealand for 3 months for cycling
- NZ invested 50 million in cycling infrastructure
 - 50 million in New Zealand was allocated from a strategic investment fund as economic development
 - Primarily went to creating the trails, designating them, figuring out where they
 were going to go, no money left over for marketing. That would be a separate
 push for funds. The routes are gravel
- What can we offer as a "collectors item" for those who ride the bikeways? (Similar to the stamp you get riding the routes in New Zealand)

Discussion:

- Some travel JUST for cycling, some happen to cycle on vacation
- Sunriver, family friendly and safe environment for rides
- After a day of riding, there are entertainment opportunities, rodeos, wineries, farms, etc.
- Culinary experiences along with cycling trips provide ideal Oregon experience
- Many different rides in one area without getting in your car in big cities, you must get in your car to get from ride to ride, unique about this area
- Example: family coming for Sisters quilt show, some family members may want to cycle
- Themed rides
- What unique things does this region have to offer cyclists?
 - o Beer
 - o Smells
 - o Diversity of activities here
 - Sunriver has an off-road cycling network
- Entertainment opportunities:
 - o Music, wineries, farmers markets, get to know the locals
 - Diverse culinary experience
 - Food carts
 - Local foods
- One central location for maps, there isn't one central online space to go to for state cycling maps
- Online apps for maps?

- Ride Oregon Ride has a central location for maps
- Scenic bikeway map app will be available statewide summer 2012

Kristin McConnell, Central Oregon Visitor's Association

- Working closely to bring international travelers to the state
- Working with chambers and regional partners to help promote cycling and better cycling efforts

Doug LaPlaca, Visit Bend

 Marketing efforts on print advertising, television commercials with cycling focus, dedicated PR manager who pitches journalist

Erin Borla, Sisters Area Chamber of Commerce

- Erin is regional contact
 - Connect with Erin to partner with Travel Oregon and get necessary information on website

Breakout groups:

Marketing/communication

- Education/awareness important for marketing/communication
- New cyclists and non cyclists communications are a priority
- Make sure public/businesses are aware of the cycling effort
- Include small business and community, high school cycling groups, trails alliance use the outlets that already exist
- Combine efforts to communicate a consistent message

Business services

- Creating bike friendly certification something visible that welcome cyclists
- Signage that tells you what's coming up in the next town
- Bike racks in town
- Develop a "main street" plan lodging, restaurants
- Repair services
- First aid available at fire stations

Infrastructure

- Sisters to Smith Rock
- Metolius Loops

Concerns/needs

- Shoulder on Holmes and Laurel Ridge Road, narrow, truck traffic, RV traffic, nice to have adequate shoulders down the road
- Standard signing for bike-friendly businesses
- Share the road signs

• Paved path from Sisters to Camp Sherman

Twin Bridges

- Repave road
- At crossing at the river, congestion/multi use area, no parking and no facilities, results in cars parking along side of road, creates a very dangerous area – need parking and facilities to mitigate the issue

McKenzie

- Identified 3 major issues west end of 242 before it runs into 126, the old highway
 used to cut through near Belknap Hot Springs, the bridge has been taken out, could
 carry bike over creek bed, but a pedestrian/bicycle bridge would be helpful
- Partial closure of 242 during certain time of the week/day during the summer
- Share the road signs
- Commonalities?
 - Share the road signs

STRATEGY ONE: SHARE THE ROAD

Hwy 242 – we need to make sure people are safe. Came up with a three-pronged strategy:

- 1. Use standard Share the Road signs & sharrows where the road is narrow and twisty to warn motorists that there may be a cyclist around the corner
- 2. Share the Road triangular sign (similar to the kinds they use on trails where you have two forms of transportation yielding to another form). Car yields to cyclists. Cars and cyclists yield to pedestrian

STRATEGY TWO: HOST AN INAUGURAL EVENT CELEBRATION: THREE SISTERS SCENIC BIKEWAY FESTIVAL

- One day events, in the morning we'd kick it off in Sisters. Kick off would include booths featuring bike-friendly businesses, bike shops, food vendors, lodging, etc. Fee for booths.
- Could be a way to kick off the branding for the Scenic Bikeway.
- Could sell custom bike jerseys for the Central Oregon Scenic Bikeways
- Offer guided rides on each of the four Bikeways
- Evening event to wrap it all up in Bend. Would include food, music, slideshow, BEER, definitely BEER, wine, distilleries, etc.

Collaborators: Bike-friendly businesses, COVA, Sisters Area Chamber, Visit Bend, COTA, Sisters Trail Alliance, Travel Oregon

Collaborators for Guided Rides: solicit guides from local bike clubs, bike shops, tour operators

Collaborators for Evening Event: wineries, breweries, etc **Target Timeframe**: Early October (after Cycle Oregon)

STRATEGY THREE: INSTALL BIKE RACKS AROUND TOWN

- Install bike racks in surrounding communities
- Involve high school shop classes to create pride in community.
- Could utilize the Cycle Oregon bike rack design (CO conveniently also stands for Central Oregon! And, they're made in Central Oregon.) \$550/rack
- Jerry recommends that bike rack action team gives some thought to identifying what the goals are with the rack. Sometimes people mistake Cycle Oregon racks as art.

Possible collaborators: Could work across communities to assemble a bulk order for better pricing

Funding: Could have businesses sponsor the businesses, could advertise on the racks themselves

Target timeframe: To have new bike racks installed around town by the end of the summer **Collaborators**:

Leads:

STRATEGY FOUR: BIKE RACKS FOR TUMALO

- We are a farm community and could build ourselves something that is usable as a bike rack and leverages local talents and skills.
- Could still utilize a sponsorship plaque.

STRATEGY FIVE: DETERMINE HOW TO MAKE THE ROADWAYS SAFER FOR CYCLISTS & MOTORISTS

- Alex learned from ODOT transportation folks that most road jurisdictions are not certain that Share the Road signs truly speak to the motorists.
- ODOT reps are open to a conversation about the use of sharrows.
- How do we make the road safe for cyclists and motorists? What are all of our alternatives to achieve this goal?
- Consider sharing information about the Bikeway to other types of events taking place so they're aware that they'll be using (driving on) a Bikeway.

STRATEGY: BUSINESS ADVOCACY & DEVELOPING AWARENESS W/ THOSE WHO DON'T BIKE

- Educate on the value of the benefits of cyclists and bicycle tourism
- Utilize information available through the Outdoor Industry Association
- Develop partnerships w/ other organizations such as the media → the Bulletin, KTVZ,
- Create and develop promotional materials for target audiences to give them an idea of why this is important even if they're not a cyclist
- Possible collaborators: Visit Bend, chambers, COVA, Travel Oregon

JEFFERSON CO STRATEGY: EDUCATION & OUTREACH

• Raise awareness of the "recommended" Scenic Bikeway near Madras Get a piece in the local paper

Work with Central OR Comm College (COCC), OSU, Cove Pallisades State Park to obtain their support

Get letters of support from all of these organizations

- Get this done this summer!
- Lead: Stan & Maura Nowakowski

VERBATIM FLIP CHART NOTES

GROUP DISCUSSION

Opportunities for the area

Durain and managed the sin ((bits faire allies and))	Carried broaders and label the averagines as hills
Business promote their "bike friendliness"	Could business label themselves as bike-
	friendly? Similar to buy local decals
Safe bike parking (or bike lockers)	Capitalize on farms + ranches – help courage
	these unique spots to offer lodging
An animal themed map for kids / families – to	Promote local activities / amenities @ route
highlight unique animals in region	hubs
Encourage visual cues that welcome cyclists	Dev. More bicycle-friendly transportation
"cyclists welcome here"	options from all hubs – minivans, rather than
	rental cars; transport semles (??)
Adopt-a-Scenic Bikeway – similar to adopt-a-	Group buy-in bike racks for region?
hub	
Paved route between Bend and Sisters	One central repository of cycling maps
Scenic bikeway opp.	Elevating Scenic Bikeways in search engines.

SMALL GROUP ACTIVITIES

<u>Infrastructure priorities restated:</u>

- □ Share the Road Signs
- □ Friendly chip seal standards
- □ Standard signage for bike friendly businesses
- □ Shoulders on Holmes and Lower Bridge
- Paved path from Sisters to Bend
- □ Tweed Road surface
- □ Scenic sites cue sheets
- □ Camp Yale Old Hwy Road ped bridge connection
- ☐ McKenzie Pass partial closures / 1-day per week

	Infrastructure – Sisters to Smith Rock	Exists - Sufficient	Exists - Improve	Could Develop	Preference
1	Maps with B&Bs and other amenities, scenic viewpoints				3
2	Bike lockers at both ends				2
3	Adequate parking				2
4	Alternate bike friendly road off of scenic bikeway				1

5	Water source		4
6	Adequate shoulders on both Holmes & Lower Bridge		5
7	Friendly chip seal standard		6
8	Standard signage for bike friendly businesses		6
9	Better way to get from Crooked River Ranch Rd. to Smith Rocks		3
10	Restroom at Lower Bridge on Deschutes		2
11	Scenic bikeway bike rack		1
12	Share to road signs		7

	Infrastructure – Metolius River Loops	Exists - Sufficient	Exists - Improve	Could Develop	Preference
1	Paved path from Sisters to Camp				4
2	Bike lockers				1
3	Adequately maintained road surface				2

	Infrastructure – Twin Bridges	Exists - Sufficient	Exists - Improve	Could Develop	Preference
1	Tweed Road – road surface		Х		6
2	S-curves at Twin Bridges – parking			Х	
3	Hwy 20 Crossing – Tumalo – funding / working		Х		
4	Hwy 20 Crossing – Tweed	Х			2
5	Redo Galveston				
6	Port-a-potties – Twin Bridges			Х	2
7	Business – Tumalo Bend		Х		
8	Port-A-Potties – Tumalo State Parks	Х			
9	Rest Area – Twin Bridges			Х	
10	Tweed Scenic Pull Off			Х	
11	Scenic Sites on Cue Sheet			?	5
12	Town Park for Tumalo w/ ADA services				

13	Farmers market on Satam off route	Х		
14	Irrigation ditch right of ways; open to share easements?	Х		1
15	Share the road signs		Х	9

	Infrastructure – McKenzie Pass	Exists - Sufficient	Exists - Improve	Could Develop	Preference
1	Signs for gate on west side				3
2	No motor Veh. On east side				2
3	Boulders to enhance closure				
4	Advance sign to warn motorist of closure				3
5	242/126 West Widen shoulder				1
6	Camp Yale Old Hwy Ped Bridge Conn.				7
7	Widen Roadway				2
8	Partial closure / 1 day week?				7
9	Fixed opening date				4
10	Organize events				2
11	Road status / trip check user input (blog)				2
12	Kiosk w/traveler info.				3
13	Share the Road signs (lots)				7
14	Rules of the road signs				3

PROJECT FOCUS AREA: Share the Road

Gary Guttormsen, Ann Marland, Wendy Holzman, Nunzie Gould

Required Action/Next Step	equired Action/Next Step Lead Person/ Agency/Group Collaborators		Possible in-kind or Funding Sources	Timing
"Share the Road" sign on post	ODOT; State Parks; Forest Service	Sisters Chamber, STA	ODOT; State Parks	Now
"Share the Road" sharrow in roadway	ODOT; State Parks; Forest Service	Sisters Chamber, STA	ODOT; State Parks	Now
"Share the Road" yield sign: Car - > bike -> ped	ODOT; State Parks; Forest Service	Sisters Chamber, STA	ODOT; State Parks	Now

PROJECT FOCUS AREA: Bike racks in Tumalo

Marianne Fellner (lead), Patsy Graves (asst)

Required Action/Next Step	Lead Person/ Agency/Group	Possible Collaborators	Possible in-kind or Funding Sources	Timing
Determine design + cost – uniform or individual design	Marianne Fellner	Tumalo store, all local businesses	Businesses or adopt- a-rack program: plaque on the rack: - in memory of - in honor of - donated by	Summer season
Ponderosa Forge – Sister \$150 – 180; \$500 – fancy 541-549-9280				

PROJECT FOCUS AREA: Bike racks in Town

Jessie, Matt and Greg

Required Action/Next Step	Lead Person/ Agency/Group	Possible Collaborators	Possible in-kind or Funding Sources	Timing
Contact Manu – features about making racks and different designs	Ponderosa forage or high school shop classes in the area Price out different designs	Estacada, DLRABA (Detroit) Sisters; Bend; Tumalo; et. – bulk order	Businesses could sponsor racks and advertise on them	2-3 mo. If we start now

Business Good and Services priorities restated:

- □ Bike Friendly Business certification (have logo in their window) Jessie
- □ Kiosk Advertising good services recreation opportunities at origin and destination
- □ Bike racks can be creative / site specific or standard secure bike parking Marianne, Patsy, Greg and Matt
- □ Develop overnight accommodations along the routes, benches, picnic tables
- □ First Aid Fire Station signage, mobile repair service

	Business Goods & Services	Exists - Sufficient	Exists - Improve	Could Develop	Preference
1	1 Laundry – sisters / Tumalo			Х	
2	Shower		Х		
3	Public restrooms – Tumalo - \$ fund			X	
4	Fire Hall – First Aid – signage	X			Х
5	Kiosk for services, Tumalo too	Х			Х
6	Promote cross activities – river, hike, golf, fish		Х	Х	
7	Tumalo State Park	Х	Х		
8	8 Overnight accommodation needed – Tumalo			Х	
9	Propose itineraries for altern. activities				
10	Bike carrier / rack rentals	Х			Х
11	Car rental agency add on?				
12	Bike racks – Tumalo – Bend; gear locker – standardize			Х	Х
13	Portage / transfer services / shuttle			Х	
14	Personal transport back to Bend			Х	
15	'AAA' for Bikes				
16	Repair service – mobile / Tumalo			X	
17	Promote new B+Bs on route			Х	
18	Bakery / sweets / Ice cream			Х	
19	Breakfast – Tumalo			Х	
20	Rent bicycles / rafts/ fishing gear			Х	
21	Kiosk – local info. @ origin and destination				X
22	Bicycle friendly signage at services			Х	8

PROJECT FOCUS AREA: Inaugural Event Celebration

Katie Dixie, Rae Neil, Katie Williams, Dixie Eckford, Rae Nell Crosswhite

Required Action/Next Step	Lead Person/ Agency/Group	Possible Collaborators	Possible in-kind or Funding Sources	Timing
Morning information Sisters for businesses booths; kick off branding of Bikeway	Jerseys; stickers	Business, Good services, COVA, PMO, Travel Oregon, STA, COTA, Chamber	Boot fees; grant money; donations	Late Sept. after Cycle OR
Guided rides on each bikeway		Local bike shops		
Evening event in Bend w/food and music		Breweries, restaurants, wineries, event venues		

Marketing / Communications priorities Restated:

- □ Non Rider Communications and Advocacy; combined awareness local businesses econ. Dev / benefits Lee, Sanna
- □ Inaugural Event celebration Dixie, Rae Neil
- □ Communicate "same" message (w/o eliminating uniqueness of each route); Lead back to a central info. site; rideoregonride.org, OPRD Katie

	Marketing & Communications	Exists - Sufficient	Exists - Improve	Could	Preference
1	COVA / Bend Visitors Ctr / Chambers / CVDs				3
2	Cycling groups (i.e., COTA, etc)				
3	Centralized social media outlet				1
4	800 - ridebikes				
5	Bike shops (link to school cycling teams)				4
6	Links to self-guided bike routes / itineraries				2
7	Hotels – promote cycling; offer maps; link				2
8	Local advocate who can help plan / direct				
9	Educate and help businesses be aware of cyclists				4
10	Commute Options; SRTS; COCC				2
11	Inaugural celebration; promo events (wheeled)				4
12	Centralized repository for all things bike				1
13	Non-rider communications + advocacy w/in region (why bike route is necessary)				5
14	Local govt buy in (share the wealth) + law enforcement				3
15	Distribute NZ video for local efforts				
16	Passport idea = statewide > business linkage				3
17	Scenic bikeway jerseys for each ride				
17	Press releases + articles (every 2 weeks/ monthly)				3
18	Economic benefit promotional materials				
19	Testimonials and endorsements				3
20	Signage on route: Share the Road; advise motorists				2
21	Video promo of kids on SRTS: distribute widely				

Lee Stevenson + Sanna Phinney

Required Action/Next Step	Lead Person/ Agency/Group	Possible Collaborators	Possible in-kind or Funding Sources	Timing
Education: Economic benefits of cycling / bicycle tourism	Travel Oregon; Ride Oregon; Outdoor Industry Assoc.	COVA; Visit Bend; Chambers: Redmond, Sisters, Madras	Deschutes Co. nightly room tax? Cycle Oregon; Trek Bikes: grants	
Partnerships: How + Who	Counties, ODOT, OSP; Sheriff; Gov't, Law Enf., etc.; KTVA; Bulletin; COCC; Visit Bend; COVA		Chambers: Redmond; Madras; Sisters	
Create promotional materials (education/awareness) for partnerships; for businesses and non-riders	Travel Oregon	Cycle Oregon Travel Oregon	Deschutes Co.; Nightly Room Tax; COVA; Visit Bend; TBD Advertising	

PROJECT FOCUS AREA: Madras Mtn. View Scenic Bikeway

Educate + Advocate w/non-riders in the community (economic benefits)

Stan Nowakowski; Mark Clement; Maura Schwartz

Required Action/Next Sten		d Person/ cy/Group	Possible Collaborators	Possible in-kind or Funding Sources	Timing				
Public Meeting / inform the public – adopt a mile, get concerns	Maura and Stan – attract other cycling enthusiasts to help/be on the com.		Mtn. View; MAC; PT's; School Bike Club; Chamber; EDCO; Cove Palisades STPK	OSU Cascades Econ Impact Study - class project	June; July				
Madras, Culver, Metolius, County approvals									
EDCO + COCC sm. Biz. Dev. – Sm. Biz development assis. for entrepreneurs; agri. lodging, new services, etc.									
PR piece to Pioneer KTVZ									
Cove / Palisades St. PK approv									
Support letters from all along	route.								