

# WHAT IS WHEEL THE WORLD (WTW)?

- Source of information and Online Travel Agency (OTA) booking platform
- Promote and improve accessibility in the travel and tourism industry
- Reduce barriers to support travelers with disabilities and accessibility needs
- Provide visibility for different accessibility needs, so travelers can make informed decisions for themselves



# ACCESSIBILITY VERIFIED ASSESSMENTS



## WTW X TRAVEL OREGON

#### **PARTNERSHIP**

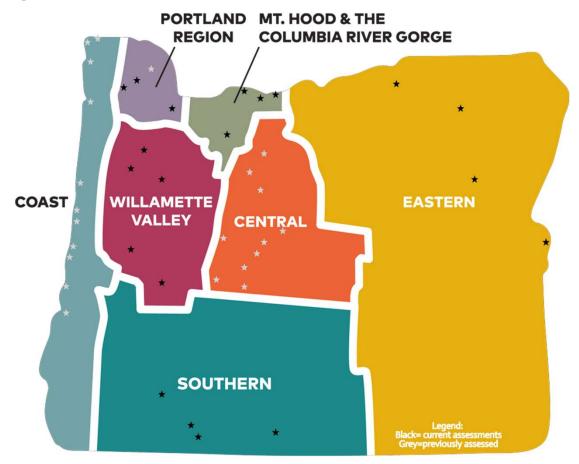
- WTW has worked across Oregon since 2022, starting along the Coast, Portland, and Central Oregon
- Travel Oregon contracted WTW
   November 2024 to assess 10–-15
   businesses in 21 communities across the state with the goal of becoming the first state to be Accessibility Verified
- Phase 1 Assessments
- Phase 2 Consumer facing marketing and communications campaign



## WTW X TRAVEL OREGON

### **PARTNERSHIP**

- The participating communities were selected by RDMOs in consultation with Travel Oregon and WTW
- Assessed communities receive a comprehensive report, business and destination landing pages, and access to training
- Travel Oregon is covering 2 years of partnership fees for all Oregon assessed communities



# REGIONAL PARTICIPATION

## **TOTAL COMMUNITIES**

- 43 Statewide (21 in the program)
- 328 listings published
- Over 750 total points of interest for the state of Oregon with more in development

Region	Communities
Portland Region	Oregon City
	Hillsboro
	Beaverton
Willamette Valley	Salem
	Eugene
	Newberg
	Corvallis, Albany
	McMinnville
Mt Hood and Columbia River Gorge	Upper Mt Hood (Government Camp)
	The Dalles
	Hood River
	West Columbia River Gorge (Troutdale, Cascade Locks)
	Lower Mt Hood (Sandy, Estacada, Boring)
Southern Oregon	Roseburg
	Medford
	Ashland
	Klamath Falls
Eastern Oregon	Ontario
	Pendleton
	Baker County
	Umatilla and Morrow County (Boardman, Echo, Hermiston)

## WELCOME CENTERS

- Boardman Welcome Center, Eastern
- Ontario Welcome Center, Eastern
- Brookings Welcome Center, Coast
- Seaside Welcome Center, Coast
- Portland International Airport Welcome Center, Portland Region
- Oregon City Welcome Center, Portland Region
- Ashland Welcome Center, Southern
- Klamath Falls Welcome Center, Southern



## WHEEL THE WORLD

## **Destination Benefits**

- Verification elevates the destination among worldwide partners and travel audiences that engage with WTW
- Assessment report highlights areas of improvement and provides pathways to make changes
- Training increases awareness of disability inclusion best practices for destination representatives and visitor-facing businesses



# WTW.COM OREGON STATE PAGE

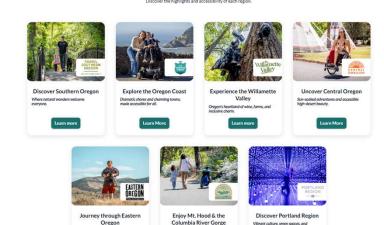
- Umbrella / Anthem film
   Hero film that captures all 7 regions
- Visit Oregon's 7 regions
   Link out to Region specific sites
- What does Accessibility Verified mean?
   Link out to Region specific sites
- Traveler's voices
   Testimonials from the travelers

\*Link out to Travel Oregon.com Accessibility site



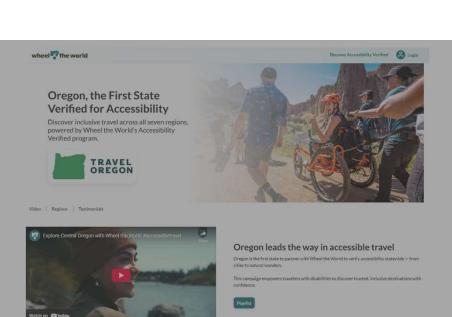


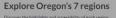
#### Explore Oregon's 7 regions

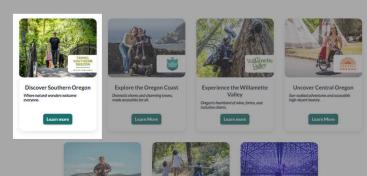


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## WTW.COM REGIONAL STATE PAGE

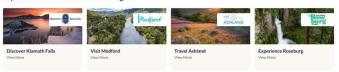
### Southern Oregon as an example

- Regional focus film
   A documentary series made focusing on the region
- Top accessible destinations in this region Link out to Region specific sites
- Quote from the hero talent Link out to Region specific sites
- Welcome Center information
   Links out to accessibility information of Welcome
   Centers in the region





#### Top accessible destinations in this region



More adventures in Oregon



Let our travelers tell you their story. Meet Kyle Koontri and Jessica Tuomela

Learn more about the Welcome Centers in Southern Oregon



## WTW.COM

## REGIONAL STATE PAGE

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#### Southern Oregon: where natural wonders welcome everyone

From Crater Lake to the Rogue and Urropps rivers, Southern Oregon offers rugged beauty, rich culture and unforgettable experiences year round. With accessible trails, adaptive knigkl jounche and inclusive amenities across its landscapes, this region welcomes all visitors to find their own local of advanture and the foreign of

See the film

#### Top accessible destinations in this region







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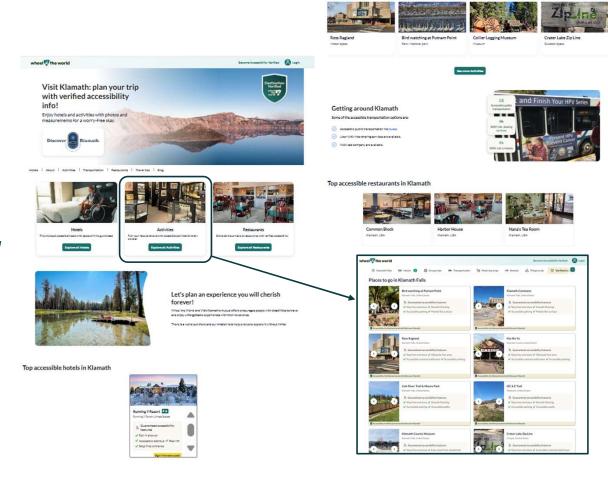
el Oregon Welcome Center Travel Oregon Welcome Ashland

Travel Oregon Welcome Center

## WTW.COM COMMUNITY PAGE

## Discover Klamath page as an example

- Hotel / Activities / Restaurants
   Click on the category to browse
   specific destination options in a
   map view
- Deeper dives into top specific destinations broken down by hotel, activities, transportation and restaurants
- Community specific article written by Wheel the World



Discover Klamath County: your gateway to Oregon's natural wonders

Top accessible activities in Klamath



## MARKETING FUNNEL

## **Attract (Brand Awareness)**

Inspire people to discover Oregon as an accessible destination, announce that Oregon is the first Accessibility Verified state

#### **Engage**

Provide trip inspiration for each region of the state

#### Book

Motivate people to visit Oregon and experience inclusivity firsthand

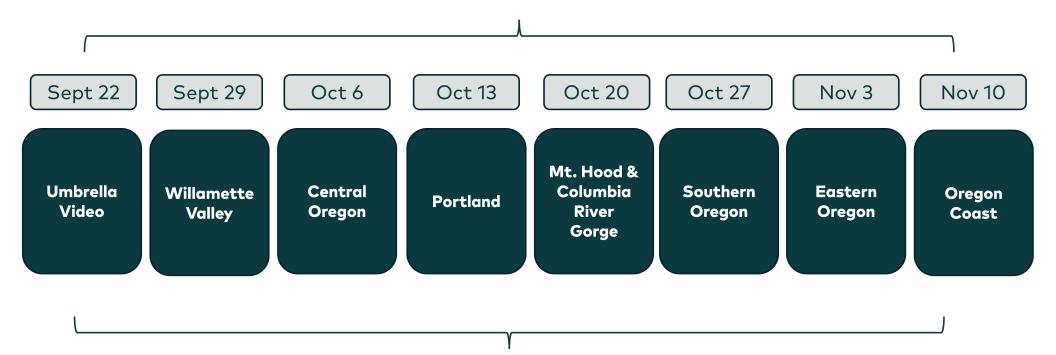
#### Retain

Build loyalty through experience making Oregon a preferred destination for accessible travel **Travel Oregon** 

Wheel the World

Assessed communities and vendors

### Wheel the World and influencer launch of videos across Meta and E-News



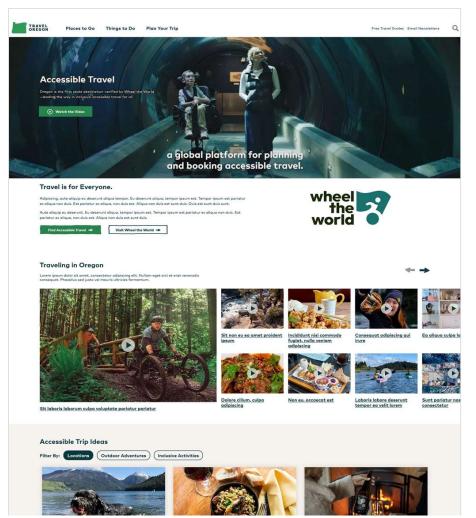
All itineraries live across Travel Oregon channels

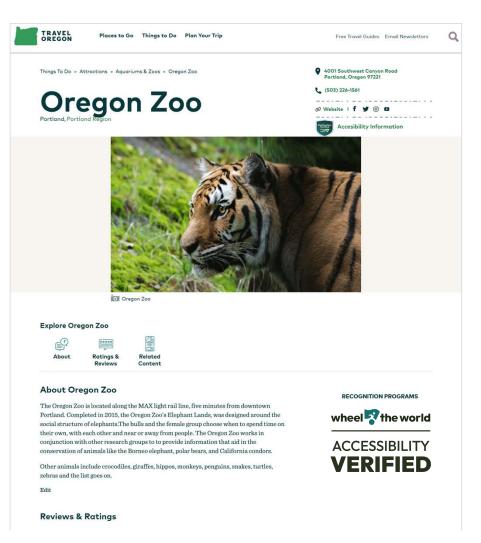
## **PUBLIC RELATIONS**





## TRAVELOREGON.COM





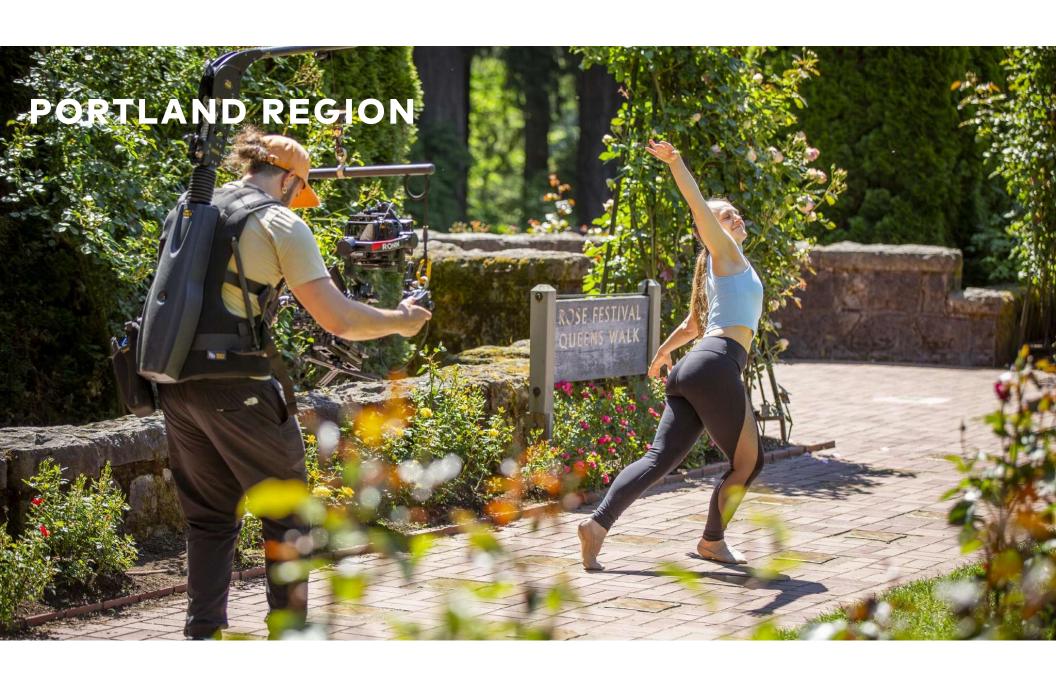








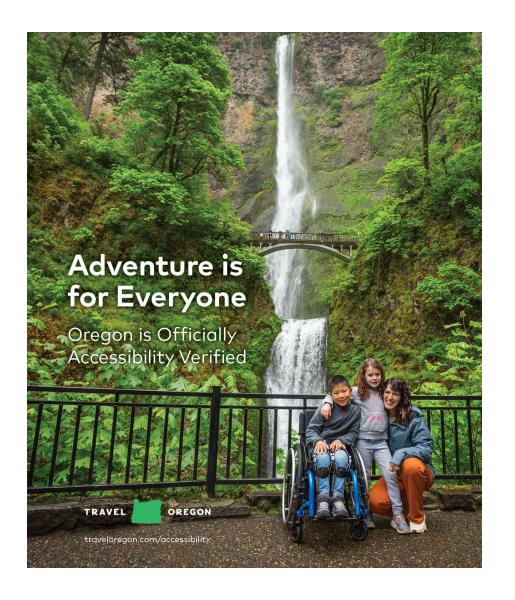














## **NEXT STEPS**

- Accessibility and WTW industry site landing page
- Integration of verified business listings into the OTIS platform
- WTW Training Academy participation (all Welcome Centers)
- Survey to participating businesses
- Oregon rate for new and existing communities that want to work with WTW
- Marketing Campaign launch Sept 22

